

## Policy Schedule

Policy number 9483207



**Moonrock**  
Drone Insurance



### INSURANCE DETAILS

<b>Period of insurance</b>	From 14 September 2018 to 13 September 2019, both days inclusive
<b>Underwritten by</b>	Christopher Trigg Ltd. on behalf of the insurers listed for each section of cover
<b>Date issued to insured</b>	06/09/18
<b>Payment method</b>	Credit Card

### INSURED DETAILS

<b>Insured</b>	Bird's Eye Solutions Ltd
<b>Correspondence address:</b>	4 The Paddock Whitchurch Road Wem SHREWSBURY SY4 5YA UNITED KINGDOM
<b>Additional insureds</b>	There are no Additional insureds on this policy
<b>Activities</b>	The piloting of any <b>drone</b> for commercial purposes and ancillary business activities in connection with the piloting of any <b>drone</b>
<b>General terms and conditions wording:</b>	14996 WD-HSP-UK-GTC-DRN(3) The General terms and conditions apply to this policy in conjunction with the specific wording detailed in each section below

### PREMIUM DETAILS

<b>Annual premium:</b>	£591.05	<b>Annual tax:</b>	£70.93	<b>Annual total:</b>	£661.98
<b>Admin fee:</b>	£0.00			<b>Total:</b>	£661.98



Sponsored by Hiscox:  
2012-2014



BIA Customer Care  
Award  
2012



Outstanding Insurer Claims  
Team of the Year 2013

# Policy Schedule

Policy number 9483207



**Moonrock**  
Drone Insurance



## PUBLIC LIABILITY

<b>Section wording:</b>	14997 WD-HSP-UK-GL-DRN(3)
<b>Limit of indemnity</b>	£1,000,000
<b>Limit basis</b>	in total for all claims, losses and <b>defence costs</b> during the <b>period of insurance</b>
<b>Excess</b>	£250
<b>Excess applies to</b>	each and every claim arising from <b>property damage</b> only, including <b>defence costs</b>
<b>Geographical limits</b>	Worldwide excluding USA and Canada/United Kingdom
<b>Applicable courts</b>	United Kingdom

# Policy Schedule

Policy number 9483207



**Moonrock**  
Drone Insurance



## DAMAGE TO DRONES

<b>Section wording:</b>	14998 WD-HSP-UK-PYA-DRN(3)
<b>Insurer</b>	Hiscox Insurance Company Limited
<b>Amount insured</b>	£10,000
<b>Excess</b>	£250
<b>Excess applies to</b>	each and every loss
<b>Geographical limits</b>	Worldwide excluding USA and Canada

## Additional cover (in addition to the amount insured above)

<b>Reconstitution of electronic data</b>	£5,000
<b>Alternative hire costs</b>	£5,000
<b>Continuing hire charges</b>	£5,000
<b>Hacker damage</b>	£5,000

## Policy Schedule

Policy number 9483207



**Moonrock**  
Drone Insurance



---

The General terms and conditions of this policy and the terms, conditions and exclusions of the relevant sections all apply to this policy, except as modified below:

**Clauses applicable to the whole policy**

# Policy Schedule

Policy number 9483207



**Moonrock**  
Drone Insurance



## Using your personal information

Hiscox is a trading name of a number of Hiscox companies. The specific company acting as a data controller of your personal information will be listed in the documentation we provide to you. If you are unsure you can also contact us at any time by telephoning 01904 681198 or by emailing us at [dataprotectionofficer@hiscox.com](mailto:dataprotectionofficer@hiscox.com)

We collect and process information about you in order to provide insurance policies and to process claims. Your information is also used for business purposes such as fraud prevention and detection and financial management. This may involve sharing your information with, and obtaining information about you from, our group companies and third parties such as brokers, loss adjusters, credit reference agencies, service providers, professional advisors, our regulators or fraud prevention agencies.

We may record telephone calls to help us monitor and improve the service we provide.

For further information on how your information is used and your rights in relation to your information please see our privacy policy at [www.hiscox.co.uk/cookies-privacy](http://www.hiscox.co.uk/cookies-privacy).

## INFORMATION ABOUT US

**These insurers provide cover as specified in each section of the schedule.**

Name	<b>Hiscox Underwriting Limited</b>
Registered address	1 Great St. Helen's London EC3A 6HX United Kingdom
Company registration	Registered in England number 02372789
Status	Authorised and regulated by the Financial Conduct Authority

Name	<b>Hiscox Insurance Company Limited</b>
Registered address	1 Great St. Helen's London EC3A 6HX United Kingdom
Company registration	Registered in England number 00070234
Status	Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority

## CLAIMS SERVICE

If you need to make a claim you should, in the first instance, contact your insurance broker, Christopher Trigg Ltd either:  
by telephone on 01923 712434; or

by email at [Dom@moonrockinsurance.com](mailto:Dom@moonrockinsurance.com) or [info@moonrockinsurance.com](mailto:info@moonrockinsurance.com)

Alternatively you can contact our claims team during business hours either:

by telephone on 0845 213 8899 (please select option one or two as appropriate); or

by email at [property.claims@hiscox.com](mailto:property.claims@hiscox.com) for Damage to drones or at [liability.claims@hiscox.com](mailto:liability.claims@hiscox.com) for Public liability and

## Policy Schedule

Policy number 9483207



**Moonrock**  
Drone Insurance



---

Employers' liability.

You will need to provide your policy number and full details of the claim, including the date, amount and circumstances of loss. It is when you make a claim that you really find out how good your insurer is and we are confident that you will not find a better

service in the UK. Hiscox prides itself on its fast, efficient, fair and sensible claims service, offering access to expert legal teams.

# Policy Schedule

Policy number 9483207



**Moonrock**  
Drone Insurance



## COMPLAINTS PROCEDURE FOR HISCOX

Our aim is to ensure that all aspects of your insurance are dealt with promptly, efficiently and fairly. At all times we are committed to providing you with the highest standard of service. If you have any concerns about your policy or the handling of a claim you should, in the first instance, contact Hiscox customer relations either in writing at:

Hiscox Customer Relations

The Hiscox Building  
Peasholme Green  
York

YO1 7PR

or by telephone on +44 (0) 1904 681 198 or by email at [customer.relations@hiscox.com](mailto:customer.relations@hiscox.com).

## FINANCIAL SERVICES COMPENSATION SCHEME

Hiscox Insurance Company Ltd is covered by the Financial Services Compensation Scheme (FSCS). Complaints that cannot be resolved by Hiscox may be referred to the Financial Ombudsman Service (FOS) or your local Ombudsman and you may be entitled to compensation from the FSCS. The FOS is an independent service in the UK for settling disputes between consumers and businesses providing financial services. Further details will be provided at the appropriate stage of the complaints procedure and this complaint procedure is without prejudice to your right to take legal proceedings. The contact details for the FOS are as follows:

Financial Ombudsman Service  
Exchange Tower  
London  
E14 9SR  
Telephone: +44 (0)30 0123 9123  
Email: [complaint.info@financialombudsman.org.uk](mailto:complaint.info@financialombudsman.org.uk)  
Full details are available at [www.fscs.org.uk](http://www.fscs.org.uk)